

Area Agency on Aging (AAA) Hotline

A dedicated line helping older adults live safely and independently

Program Overview

The Area Agency on Aging Hotline connects older adults and caregivers to information and assistance that supports safety, independence, and quality of life. Many older adults face challenges navigating benefits, housing, food access, and in-home support. Operated by 211 LA, the hotline provides a trusted place to ask questions, understand options, and take next steps.

Who This Program Serves

- Older adults aged 60 and older
- Family members and caregivers
- Residents seeking aging-related services and supports

Service Area: Los Angeles County

How People Connect to the Service

- Callers dial 800-510-2020
- Specialists assess needs and provide guidance
- Referrals are made to local aging and support services
- Follow-up helps ensure connections are made

Funders & Partners

The AAA Hotline is funded by the Los Angeles County Aging and Disabilities Department and operated by 211 LA in coordination with aging service providers.

The AAA Hotline helps older adults remain informed, supported, and connected.

Dial 800-510-2020

2025 Program Impact & Outcomes



9,024

older adults served



Connections

to housing, food, in-home support, and benefits



Reliable

access to aging services through a single number

“They helped me understand what services were available and how to apply.”