

Elder & Dependent Abuse Hotline

24/7 reporting and protection for vulnerable adults

Program Overview

The Elder & Dependent Abuse Hotline provides a confidential, 24-hour way to report suspected abuse, neglect, or exploitation of older and dependent adults. Operated by 211 LA, the hotline ensures reports are taken seriously, documented accurately, and routed to Adult Protective Services for follow-up.

Who This Program Serves

- Older adults (60+)
- Dependent adults with physical or cognitive limitations
- Concerned family members, neighbors, and professionals

Service Area: Los Angeles County

How People Connect to the Service

- Callers dial 877-477-3646 or 2-1-1
- Trained specialists complete a detailed intake
- Reports are submitted to Adult Protective Services
- Callers receive guidance and resource information

Funders & Partners

The hotline is funded by Los Angeles County Adult Protective Services and operated by 211 LA as a county-designated reporting line.

The Elder & Dependent Abuse Hotline protects dignity, safety, and well-being for some of the county's most vulnerable residents.

Dial **877-477-3646** or 2-1-1 | Visit 211LA.org

2025 Program Impact & Outcomes



74,689

contacts handled



23,397

reports taken



24/7

access to trained, trauma-informed responders

“I didn’t know who to call. They listened and helped me take the next step.”