

Homeless Family Services

Emergency shelter support for families with children

Program Overview

Homeless Family Services helps families with children who are experiencing homelessness find immediate, safe shelter during moments of crisis. When families have nowhere else to turn, especially after hours or when shelters are full, 211 LA provides emergency motel placements and housing resource information to help stabilize families and protect children.

Who This Program Serves

- Families with minor children experiencing homelessness
- Pregnant individuals and households with dependent adults who rely on a caregiver for support due to a disability
- Families facing immediate housing crises

Service Area: Los Angeles County

How People Connect to the Service

- Families call 2-1-1 during housing emergencies
- Community Resource Advisors assess safety and eligibility
- Short-term motel vouchers are issued when appropriate
- Families are provided with housing resource information for next steps

Funders & Partners

Homeless Family Services is funded by the Los Angeles Homeless Services Authority (LAHSA) through city and county sources and partners with Family Solutions Centers, the Department of Public Social Services, and housing providers.

Homeless Family Services provides short-term crisis housing that can serve as a critical bridge for families with children facing immediate homelessness.

Dial 2-1-1 | Visit 211LA.org

A single mother with four children was left without shelter after exhausting all options. Through Homeless Family Services, the family received a short-term motel placement that provided safety and stability and helped bridge them to interim housing.

2025 Program Impact & Outcomes



7,456

people served
(adults and children)



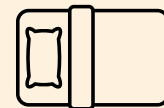
3,970

children supported



2,667

motel vouchers
issued and utilized



Shelter

was provided immediately when no other options were available